

7 YEAR
200,000km
Manufacturer Warranty



Service passport.

7-Year / 200 000 km Warranty.
7-Year / 150 000 km Roadside assist.



Dear Hyundai Owner

Index

1. Vehicle Details
2. Hyundai Warranty
3. What Is Covered by The Basic and Drivetrain Warranty?
4. Parts Warranty
5. Paint, Finish and Embellishment
6. Rust and Perforation
7. Accident Damage Repair
8. Maintenance and Service
9. Low Sulphur Diesel
10. Fuel Consumption
11. Safety Systems of Your Vehicle
12. Hyundai Genuine Parts
13. Parts Replacement Schedule
14. Service Intervals
15. Proof of Service Passenger Vehicles
16. Proof of Service- Light Commercial Vehicles
17. Corrosion / Perforation Inspection
18. Hyundai Roadside Assistance

Hyundai Automotive South Africa takes this opportunity to congratulate you with the purchase of a superiorly engineered vehicle, some of the finest examples available today.

At Hyundai we have invested in the future and have committed to research and development in order to give you, the new Hyundai owner, the finest possible vehicle – today and tomorrow. So, in order to preserve the value of your fine investment, and to ensure that your Hyundai operates at peak performance, maximum economy, and safety, we advise that you service and maintain your Hyundai at a Hyundai approved aftermarket facility, done within the guided service intervals.

By purchasing a new Hyundai, you become a valued Customer of our organisation. This means that the Hyundai Dealer Network will be at your service whenever you require assistance. The Hyundai Dealer Network is committed to service excellence and is pledged to give you, our valued Customer, the finest driving, and aftermarket experience possible – every time.

In the aftermarket department of our dealer network, our aim is to:

1. Explain, in simple terms, what was done to your vehicle,
2. Have your Hyundai ready on time, every time,
3. Fix it right – the first time – every time,
4. Verify repair quality by providing you with replaced parts and quality control documentation,
5. To treat you with respect, honesty, and courtesy at all times.

We know that you will enjoy your Hyundai and trust that you will maintain it as the important asset that it is, by using the Hyundai approved aftermarket facilities.

Yours sincerely,
Hyundai Automotive South Africa

1. Vehicle Details

1st Owner

Model:	
Vin No.	17 DIGITS
Engine No.	12 DIGITS
Colour	
Owner	
Name	
Address	
	Postal Code
Tel / Cell No.	
E-mail	
Reg. No.	

We will only process your personal information where we have a lawful justification to do so and, where it is required by law in certain circumstances, we will obtain your consent prior to processing your personal information.

HYUNDAI gives You the choice	
H100 - Bakkie	
5 Year Unlimited Millage <input type="checkbox"/>	7 Year / 200 000 KM <input type="checkbox"/>

Date of sale	Y	Y	Y	Y	M	M	D	D
--------------	---	---	---	---	---	---	---	---

Dealer Stamp

Dealer

Name:

Sales Person:

Dealer Principal:

Tel:

I hereby fully explained all the terms and conditions as stipulated in this booklet to the customer

Sales Person Signature

Critical information for maintenance of your Hyundai vehicle:

I hereby agree to the terms of service and warranty contained herein and my attention has been drawn to these. I hereby understand and agree to all terms and conditions as stipulated in this booklet.

Owner Signature

I hereby agree to read through the content of the Service Book, and follow the guidelines provided. Should I have any queries I will contact the Hyundai Customer Care Centre on 0861-427-222 or submit a query online at www.hyundai.co.za

1. Vehicle Details

1st Owner

Model:	
Vin No.	17 DIGITS
Engine No.	12 DIGITS
Colour	
Owner	
Name	
Address	
	Postal Code
Tel / Cell No.	
E-mail	
Reg. No.	

We will only process your personal information where we have a lawful justification to do so and, where it is required by law in certain circumstances, we will obtain your consent prior to processing your personal information.

HYUNDAI gives You the choice	
H100 - Bakkie	
5 Year Unlimited Millage <input type="checkbox"/>	7 Year / 200 000 KM <input type="checkbox"/>

Date of sale	Y	Y	Y	Y	M	M	D	D
--------------	---	---	---	---	---	---	---	---

Dealer Stamp

Dealer

Name:

Sales Person:

Dealer Principal:

Tel:

I hereby fully explained all the terms and conditions as stipulated in this booklet to the customer

Sales Person Signature

Critical information for maintenance of your Hyundai vehicle:

I hereby agree to the terms of service and warranty contained herein and my attention has been drawn to these. I hereby understand and agree to all terms and conditions as stipulated in this booklet.

Owner Signature

I hereby agree to read through the content of the Service Book, and follow the guidelines provided. Should I have any queries I will contact the Hyundai Customer Care Centre on 0861-427-222 or submit a query online at www.hyundai.co.za

1. Vehicle Details

2nd Owner

Model:	
Vin No.	17 DIGITS
Engin No.	12 DIGITS
Colour	

Owner

Name	
Address	
	Postal Code
Tel / Cell No.	
E-mail	
Reg. No.	

Date of sale

Y	Y	Y	Y	M	M	D	D
---	---	---	---	---	---	---	---

Dealer Stamp

Dealer

Name:

Sales Person:

Dealer Principal

Tel:

I hereby fully explained all the terms and conditions as stipulated in this booklet to the customer

Sales Person Signature.....

Critical information for maintenance of your Hyundai vehicle:

I hereby agree to the terms of service and warranty contained herein and my attention has been drawn to these. I hereby understand and agree to all terms and conditions as stipulated in this booklet.

Owner Signature.....

I hereby agree to read through the content of the Service Book, and follow the guidelines provided. Should I have any queries I will contact the Hyundai Customer Care Centre on 0861-427-222 or submit a query online at www.hyundai.co.za

We will only process your personal information where we have a lawful justification to do so and, where it is required by law in certain circumstances, we will obtain your consent prior to processing your personal information.

1. Vehicle Details

2nd Owner

Model:	
Vin No.	17 DIGITS
Engin No.	12 DIGITS
Colour	

Owner

Name	
Address	
	Postal Code
Tel / Cell No.	
E-mail	
Reg. No.	

Date of sale

Y	Y	Y	Y	M	M	D	D
---	---	---	---	---	---	---	---

Dealer Stamp

Dealer

Name:

Sales Person:

Dealer Principal

Tel:

I hereby fully explained all the terms and conditions as stipulated in this booklet to the customer

Sales Person Signature.....

Critical information for maintenance of your Hyundai vehicle:

I hereby agree to the terms of service and warranty contained herein and my attention has been drawn to these. I hereby understand and agree to all terms and conditions as stipulated in this booklet.

Owner Signature.....

I hereby agree to read through the content of the Service Book, and follow the guidelines provided. Should I have any queries I will contact the Hyundai Customer Care Centre on 0861-427-222 or submit a query online at www.hyundai.co.za

We will only process your personal information where we have a lawful justification to do so and, where it is required by law in certain circumstances, we will obtain your consent prior to processing your personal information.

2. Hyundai Warranty

Hyundai Automotive South Africa (HASA) warrants new Hyundai vehicles against defects, defective materials and workmanship, under normal use and service for the warranty period as stipulated in the Hyundai Guidelines. The obligation of HASA under this Warranty is limited to repairing or replacing the parts, which are defective within the Hyundai Guidelines.

The consumer must ensure that anyone performing any servicing or maintenance on the vehicle, updates the service booklet to record the work done.

To familiarise yourself with your new Hyundai vehicle, we request that you review the operational features described in your owner's manual.

In the event that you sell your Hyundai, the remaining warranty of this vehicle is transferable to subsequent owners if sold by an authorised Hyundai Dealer. Used vehicles sold by a dealer that is not an authorised Hyundai Dealer, must be inspected by an authorised Hyundai Dealer for the following items.

- Service History
- Negligence
- Misuse
- Abuse
- Wear and tear items

Only once the vehicle has been inspected and deemed to meet the Warranty requirements, will the Warranty be reinstated.

Hyundai Basic Warranty Period

Passenger Vehicles:

Vehicles in this category are covered by the Basic Warranty for a period of 5 years or 150 000 km whichever expires first, from the date of liability of first registration. The Warranty is outlined in the “3. What is covered by the Basic and Drivetrain Warranty” section of this booklet. The Warranty parameter on certain wear and tear items may vary from the 5 year / 150 000 km Basic Warranty period and is also outlined in this section.

Hyundai Basic Warranty Period (7 Year / 200 000 km - If Selected)

Light Commercial Vehicles:

Vehicles in this category are covered by the Basic Warranty for a period of 5 years or 150 000 km, whichever expires first, from the date of liability of first registration, unless otherwise specified.

2. Hyundai Warranty (Continued)

The Warranty is outlined in the “3. What is covered by the Basic and Drivetrain Warranty” section of this booklet. The Warranty parameter on certain wear and tear items may vary from the 5 years or 150 000 km also outlined in this section basic warranty period and is also outlined in this section.

Hyundai Drivetrain Warranty Period

Passenger and Light Commercial Vehicles:

Vehicles in this category are covered by a drivetrain warranty for a period of 7 years or 200 000 km whichever expires first, from the date of liability of first registration. The Warranty is outlined in the “3. What is covered by the Basic and Drivetrain Warranty” section of this booklet. The Warranty parameters on certain wear and tear items may vary from the 7 year / 200 000 km Drivetrain Warranty period and is also outlined in this section.

The Hyundai Basic and Drivetrain Warranty periods are only in effect, provided the vehicle is serviced and maintained within the Hyundai guidelines, and the defect is related to a faulty OEM part. The Warranty shall not apply, or shall only apply in a limited manner, in any of the following circumstances, or in respect of any of the following:

- The Warranty will not cover work, damage or any parts repaired or replaced by anyone other than an approved Hyundai Dealer as well as any claims related or linked directly to anon-OEM approved parts being used.
- Normal wear and tear, accident damage, negligence, and consequential loss.
- Repairs necessitated by low lubricant, coolant, antifreeze, and hydraulic fluid levels not related to leaks.
- Repairs necessitated by the fitment or as a consequence of the fitment of non-approved accessories, parts, or modifications.
- Any vehicle subjected to any form of competitive use.
- Normal deterioration of soft trim and appearance items due to exposure and/or wear and tear.
- Tightening of bolts, screws and nuts and the repair of squeaks and rattles.
- Shattered, scratched, or chipped glass due to external factors.
- Replacement of bulbs and fuses, where sealed units are covered under the Basic Warranty Period for leaks and water intrusion.
- Accident damage and consequential damage should the approved repair process not be followed as per the manufacturer’s specifications.

2. Hyundai Warranty (Continued)

- Engine tune-ups and all performance related improvements such as Dyno tuning.
- Overloading, water flooding, major structural damage caused by accident, theft or fire.
- The improper or insufficient use of fuel, fluids, or lubricants.
- Use of parts other than Hyundai Genuine Parts.
- Slight irregularities not recognised as effecting the quality or function of the vehicle or parts such as or items considered characteristic of the vehicle.
- Any economic loss including (without limitation) payment for the loss of time or pay, inconvenience, loss of vehicle use, vehicle rental expense, lodging bills, food, other travel cost, storage charges and other incidental or consequential loss or damage, such as fuel, telephone, travel, loading inconvenience, commercial and/or personal loss and loss of the use vehicle.
- Any vehicle where the odometer mileage has been altered.
- Airborne “fall-out”, industrial fall-out, acid rain, salt, hail and windstorms, or other acts of God.
- Paint scratches, dents, or similar paint or body damage.
- Action of road elements (sand, gravel, dust, or road debris) which results in stone chipping of paint and glass. Including other damages to parts e.g. Radiators, Aircon condenser, etc

Terms and Conditions

In order to ensure that you, the Customer, obtain maximum utilisation of your Hyundai during the Warranty Period there are certain items which are subject to wear and tear, which is the responsibility of you, the Customer, to replace and have checked regularly. The cost of the repair, replacement and adjustment of these items is for your account.

Warranty Judgement

HASA reserves the right to amend the Warranty, service schedules and related conditions in accordance with the Hyundai Warranty Policy when deemed necessary, without prior notification to the Customer. HASA will make the final judgement in the event of any dispute between the Customer and HASA, where HASA's decision in this regard shall be final and binding to the Customer.

3. What Is Covered by The Basic and Drivetrain Warranty?

Front and Rear Suspensions

Upper and lower control arms, control arm shafts and bushings, upper and lower ball joints, kingpins and bushings, spindles and stabiliser bars and bushes, shocks and struts are covered for the Basic Warranty period for any mechanical defects. Front and rear hub bearings are covered for the Drivetrain Warranty period.

Brakes

All major components excluding brake pads and brake shoe linings are covered for any mechanical defects for the Basic Warranty period.

Exhaust

The complete exhaust system is covered for the Basic Warranty period.

Electrical

Alternator, regulator, starter motor, solenoid, and windscreen wiper motor (front and rear) are covered against mechanical defects for the Basic Warranty period.

Air Conditioning Systems

Factory fitted air conditioning systems are covered for the Basic Warranty period. Gas leakage is covered for a period of year or 20 000 km, whichever expires first. After the above period, refrigerant charge is only covered as part of a Warranty covered repair to the air conditioning system. Normal maintenance and servicing of the air conditioning system is not covered by the Basic Warranty.

Radio and Antenna

Passenger and Light Commercial: The radio is covered for a period of 3 years or 60 000 km, whichever expires first.

HASA does not provide any warranty coverage on speakers fitted as a standard, or otherwise to any Hyundai vehicles.

Batteries

Passenger and Light Commercial: Batteries are covered for a period of 2 years or 40 000 km, whichever expires

Accessories

The supplier of accessories gives warranties in respect of those accessories for the period specified by the relevant supplier. Your Hyundai Dealer will deal with Warranty claims around approved accessories on your behalf. HASA does not take any responsibility whatsoever for Warranty claims of non-approved accessories, and consequential damages that may arise as a result of non-approved accessory fitments.

Trim

Trim is covered for the Basic Warranty period. Normal deterioration of trim, appearance items and door rubbers, due to exposure and/or the use of harsh detergents/chemicals are not covered.

4. Parts Warranty

Over the counter parts

Passenger and Light Commercial vehicles as from September 2019: All parts purchased over the counter at a Hyundai Approved Dealer will carry a 3 year / unlimited km Warranty. The warranty period will commence on the date the parts were purchased which will reflect on your purchase invoice. All parts purchased from a Hyundai Approved Dealer and installed by a non-approved Dealer will only carry a parts warranty i.e., 3 year / unlimited km Warranty (excluding labour). If a part that has not been installed by a Hyundai Approved Dealer fails, the vehicle must be taken to a Hyundai Approved Dealer for a full diagnosis around the defect / fault. If it is found that the defect / fault is a Manufacturers related defect / fault, then the part will be replaced without charge to the Customer (parts & labour). If the defect / fault is not related to a Manufacturer defect, the total cost (part and labour) will be for the Customer's account.

Exclusions relating to the 3 year / unlimited km Warranty on Parts

The parts that are replaced under the Basic Warranty period will be covered in terms of the Factory Basic Warranty conditions until such Warranty expires. All service items and parts (for example but not limited to v-belts; cambelts; spark plugs; air filters; fuel filters; oil filters; pollen filters; wiper blades; and light bulbs) carry no warranty. All electrical components purchased over the parts counter at a Hyundai Approved Dealer carry no Warranty, unless fitted by an approved Hyundai Dealer.

The following are also not covered under the 3 year / unlimited km Warranty on Parts:

- Parts that fail due to abuse, misuse, neglect, alteration, or accident, or which have been improperly lubricated or repaired.
- Parts used in applications for which they were not designed or not approved by HASA.
- Failures due to normal wear.
- Failures caused by the use of non-Hyundai approved parts.
- Incidental or consequential damage, including without limitation, loss of time, fuel, accommodation, vehicle rental, inconvenience, loss of use of the vehicle, or commercial loss.

To claim for defective part: The vehicle must be taken to an approved Hyundai Dealer. They will perform a full diagnostic evaluation on the noted defect / failure. At such time, the original invoice must be presented to the approved Hyundai Dealer to validate the parts claim.

Owner's Responsibility: Under this Part Warranty, the owner is responsible for the proper use, maintenance, and care of the vehicle in accordance with the instructions contained in the Owner's Manual and the retention of all maintenance and service records. It might be required from the Customer to prove that the required maintenance has been performed as per the OEM specifications.

5. Paint, Finish and Embellishment

The regular cleaning and inspection of the paintwork on your Hyundai will ensure the durability and finish of your paintwork, chrome and embellishment.

The following defects are covered for 1 year or 20 000 km, whichever expires first:

Overspray	Mottling	Touch-up
Mismatch	Thin paint	Dust and dirt specs
Paint runs	Body panel waving	Panel interference
Pin holes in the paint	Type and touch marks	Cracking
Orange peel	Water spotting	Craters
Low gloss	Polishing and sanding marks	

The following failures are covered for a period of 5 years or 150 000 km, whichever expires first: Paint peeling, poor welding, and paint blistering.

The following are excluded from the above warranty:

- Any damage to the clear coat of your Hyundai.
- Damage to any paint surface caused by chemicals, water stains, bird droppings, industrial fall out, acid rain, salt, hail and windstorms or other acts of God.
- User damage, including scratches, stone chips etc.
- The dome (roof) of the vehicle.
- The load body of light commercial vehicles.

6. Rust and Perforation

It is the owner's responsibility to ensure annual checks are carried out by an authorised Hyundai Dealer.

Rust (Excludes Dome)

Rust is the corrosion of any panel of the vehicle body from the outer surface of the finish to the inner surface of the sheet metal and is covered for a period of 5 years / 150 000 km, whichever expires first.

This warranty does not apply to a Light Commercial Vehicle load body. Perforation (Excludes Dome)

Perforation is depicted as corrosion from the surface of the sheet metal to the outer finish and is covered for a period of 5 years / 150 000 km, whichever expires first. This warranty does not apply to a Light Commercial Vehicle load body.

Corrosion Prevention

You need to properly care and maintain your Hyundai as a requirement in terms of the corrosion warranty. The body work of your Hyundai needs to be washed and cleaned with a mild detergent (Liquid soap) and lukewarm water, followed by a thorough rinse with clean, uncontaminated water. This must be done at least once a week. Regularly examine your Hyundai for stone chips and scratches on the finish, which may occur as a result of normal use. Such damage must be attended to without delay as it could result in corrosion, which will not be covered by the Warranty. Vehicles parked unprotected or operated near water fronts and industrial areas and coastal regions must receive particular attention regarding regular waxing and washing.

7. Accident Damage Repair

The Hyundai Approved Repairer Programme, simply known as HARP is aimed at guaranteeing that should your vehicle need accident repairs, Hyundai approved motor-body repairers are available to provide quality, professional repairs to your vehicle.

So, what does HARP do for you, our valued Hyundai owner?

- Hyundai approved motor-body repairers use the latest technological equipment as well as professional technicians, to ensure your vehicle is back on the road in no time at all.
- All warranty, service and maintenance plans remain intact by using Hyundai approved motor-body repairers as only genuine Hyundai parts are used to ensure the quality and safety is maintained whilst preserving the resale value of your vehicle at all times.
- Hyundai will always strive to drive down the cost of your accident repairs by working closely with insurance companies, Hyundai approved motor-body repairers and assessors - enabling lowered insurance premiums for Hyundai owners.

Should you have any queries regarding your repair work or are unhappy with the quality of the repairs please call our dedicated hotline on 0860 CARFIX (0860-227-349). We are here to help!

Your Hyundai requires regular service and maintenance, including but not limited to the items below which needs to be attended to. The replacement schedule is contained in the “13. Parts Replacement Schedule”. A detailed inspection sheet can be obtained from your approved Hyundai Dealer.

It is also important to note that it is your responsibility to ensure compliance to the correct parts replacement and maintenance schedule for the relevant vehicle. Non-compliance with specified service intervals could jeopardize your vehicles Warranty, Service and Maintenance plans.

8. Maintenance and Service

Lubricants

The lubricants of your vehicle must be replaced as stipulated in the “13. Hyundai Parts Replacement Schedule”. However, should the vehicle be subjected to operating conditions perceived by HASA to be abnormal (for example: heat, cold, dust and excessive moisture), more frequent servicing and replacement of the stipulated items may be required. Please consult with your approved Hyundai Dealer for the parts replacement schedule and for clarification and assistance for these conditions. The replacement of these lubricants will prolong the life and durability of your Hyundai.

Spark Plugs

Spark plugs need to be replaced at the specified intervals as stipulated in the replacement schedules ensuring optimum power and fuel efficiency of your Hyundai.

Oil, Air, Interior Cabin Filter and Fuel filters

These filters ensure the proper purification of the oil, air, and fuel. Your approved Hyundai Dealer will be able to advise you should your Hyundai be exposed to conditions that are abnormal (for example: heat, cold, dust and excessive moisture). If the oil, air, pollen, and fuel filters are found to be contaminated and it is necessary to replace them outside the normal parts replacement schedule, the Customer will be liable for the replacement costs.

All Drive Belts

These items are checked at regular intervals and replaced in accordance with the replacement schedules (Obtainable from your approved Hyundai Dealer). Replacement of these belts will prolong the life of components driven by these belts.

Cam Belts

Cam belts must be replaced in accordance with the replacement schedule (Obtainable from your approved Hyundai Dealer).

Failing to replace the cam belt will result in severe damage to the engine. If your vehicle is subjected to use on mines or conditions of extreme dust, you will be required to replace the cam belt annually or as recommended by your approved Hyundai Dealer. If your vehicle is subjected to use on mines or conditions of extreme dust, failing to replace the cam belt will result in severe damage to the engine.

Timing Chains

Timing chains do not need replacement, unless Hyundai's diagnosis indicates that it is faulty. Timing chains are covered for the drivetrain warranty period. Replacement of tensioners and guides may also be necessary when replacing or tensioning the Chain. Efficiently over its lifetime.

Gasoline Direct Injection Vehicles

All vehicles equipped with GDI engines need to be maintained as per the service schedule, using Hyundai specified synthetic oils and parts. This is critical to ensure the integrity of the engine preventing carbon and sludge build up in the engine. It is also important to use the correct fuel. Hyundai recommends using the highest-octane unleaded fuel available. Following these guidelines will ensure that your vehicle operates

Brake Pads; Brake shoes; Brake Linings

Brake friction materials are subject to wear and tear, requiring periodic replacement. Inspections and adjustment at regular intervals form part of the inspection schedule (obtainable from your approved Hyundai Dealer). Maintenance of these items will ensure optimum safety of your Hyundai. Brakes may need more frequent inspection and adjustment if the vehicle is subject to continuous weight carrying and also depending on your driving style and driving conditions.

- a. Clutch and Pressure Plates: Clutch and friction materials and surfaces are subject to wear and tear, requiring periodic replacement and adjustment and is warranted for a period of 1 year or 20 000 km. Adjustment at regular intervals forms part of the inspection schedule (obtainable from your approved Hyundai Dealer). Maintenance of these items will ensure optimum operation of your Hyundai.
- b. Wiper Blades: Wiper blades are subject to wear and tear requiring periodic replacement. Inspection and replacement will ensure maximum vision in all weather conditions, improving the safety of your Hyundai.
- c. All-Wheel Drive Vehicles: All-Wheel Drive system requires that all 4 wheels rotate at the same speed under all operational conditions. As a result of this, power will be spread between all the wheels making the vehicle safer to drive. In the absence of all 4 wheels being the same size, the system will incorrectly allocate power to some of the driving wheels.

The process of tyre rotation and tyre replacement is clearly outlined in the owner's manual. The rule is that all the tyres on AWD vehicles need to be of the same make, size, speed rating, load rating, tread pattern, and very importantly, inflated to the same pressure (refer to the tyre pressure guide in the Right front door frame). It is advised to replace tyres in sets of two (per axle) provided that the remaining tyre treads have not worn down more than 75%, in which case the replacement of 4 tyres is required.

- d. **Wheel Alignment and Tyres:** Wheel Alignment is a vital aspect in the maintenance of your Hyundai. Regular inspection and adjustment is required in order to provide you with maximum tyre life, especially if the vehicle is exposed to conditions perceived by HASA to be abnormal (for example: excessive dirt road and poor road driving conditions, etc.). It is your responsibility to ensure regular inspection of your wheel alignment and to conduct regular tyre inspections. Tyre inspections should include inspections for damage, tyre pressures and irregular wear patterns. HASA is not liable for any claims whatsoever, such as premature tyre wear or any other wear patterns, caused by incorrect wheel alignment or tyre pressures.

Defective tyres are claimable from the Tyre Manufacturer. For details of the manufacturer for the various tyre brands, as well as the claim procedure contact your authorised Hyundai Dealer.

Regular wheel alignments, every 7 000 km or less, depending on the road conditions your Hyundai is exposed to, are mandatory. For more information on the regularity of wheel alignment, it is recommended that you contact your local tyre agent. HASA is not liable for the cost of wheel alignment and wheel balancing.

- e. **Engine Room Cleaning Process:** Hyundai vehicles are designed to prevent water ingress when cleaning the engine room. To safely clean the electrical / electronic components of your engine room, we advise waterless cleaning.

Follow this process when cleaning the Engine Room:

1. Spray the engine room with cleaner and wait a while.
2. Blow the cleaner off with an air gun or wipe the engine room off completely with cleaning towels. (Equipment Required: Engine Room Cleaner, Cleaning Towel & Air Gun).

CAUTION is needed when cleaning the Engine Room:

- Do not clean a heated engine.
- Do not use high pressure washers, water and / or a water gun.
- Water which ingresses into electrical components or parts, may lead to malfunction or rust formation hampering the performance of the vehicle.

9. Low Sulphur Diesel (50 ppm)

The international trend is to reduce the Sulphur level in diesel significantly in order to reduce exhaust emissions, as the Sulphur contributes to the formation of acids and soot in the atmosphere.

Please Note: The mandatory fuel for all Common Rail type diesel engines is 50ppm or lower.

Only use ultra-low Sulphur diesel (50 ppm or lower) when filling up. Failing to use this diesel will cause severe engine damage which will not be covered by the Hyundai Basic Warranty period.

10. Fuel Consumption

The fuel consumption figure on the sticker of your vehicle is an estimate and has been calculated as follows:

The fuel economy measurements are made with the vehicle mounted on a rolling road dynamometer in a chamber under controlled atmospheric conditions. The fuel economy is measured as the vehicle is driven through a standard cycle of set accelerations and stops. This “Combined Cycle” consists of an “Urban Cycle” with vehicle stops, idling and starts reaching a maximum speed of 50 kph and an “Extra Urban Cycle” in which a speed of 120 kph is briefly reached. Vehicle load is set at 100kg, while a rolling resistance is applied via the dynamometer rollers, determined by a previously taken measurement of the vehicle’s rolling resistance and aerodynamic drag. A average fuel consumption test can be carried out by your authorised Hyundai Dealer if requested.

11. Safety Systems of your Vehicle

Please refer to your owner’s manual in order to familiarise yourself with the safety system fitted to your vehicle, including the Airbag Supplemental Restraint System (SRS), if fitted.

12. Hyundai Genuine Parts

Guide to Hyundai Genuine Parts

1. **What are Hyundai genuine parts?** Hyundai genuine parts are the same parts used by Hyundai Motor Company to manufacture vehicles. They are designed and tested for the optimum safety, performance, and reliability of your vehicle.
2. **Why should you use genuine parts?** Hyundai Genuine Parts are engineered and built to meet rigid manufacturing requirements. The use of imitation, counterfeit or used salvage parts is not covered under the Hyundai Basic Warranty or any other Hyundai Warranty. In addition, any damage to, or failure of, Hyundai Genuine Parts caused by the installation, or failure of an imitation, counterfeit or used salvage part, is not covered by any Hyundai Warranty.
3. **How can you tell if you are purchasing Hyundai Genuine Parts?** Hyundai Genuine Parts are only sold through authorised Hyundai Dealers.

13. Parts Replacement Schedule

Due to the diversity of our model range, should you require the Parts Replacement Schedule, please contact your authorised Hyundai Dealer for the detailed Parts Replacement Schedule specific to your Hyundai.

14. Service Intervals

Your vehicle is eligible to be serviced either at the kilometre intervals or on an annual basis, whichever occurs first.

- For Passenger Vehicles, service intervals are at 15 000 km or annually, whichever occurs first.
- For Light Commercial Vehicles, service intervals are at 10 000 km or annually, whichever occurs first.
- 1.6 GDI-T engines require an initial service at 5 000 km or 6 months and thereafter at 15 000 km, 30 000 km, 45 000 km and so on, or on an annual basis, whichever occurs first.
- 1.7 Diesel Tucson has a 30 000 km service interval, or every 2 years, whichever occurs first.

15. Proof of Service - Passenger Vehicles

<p>5 000 KM OR 6 MONTHS 1.6 GDI-T engines only</p> <p>DATE: _____</p> <p>KM: _____</p> <p>JOB CARD No.: _____</p>
<p>DEALER STAMP</p>
<p>NEXT SERVICE DUE</p> <p>DATE: _____</p> <p>OR</p> <p>KM: _____</p>

<p>15 000 KM OR 1 YEAR</p> <p>DATE: _____</p> <p>KM: _____</p> <p>JOB CARD No.: _____</p>
<p>DEALER STAMP</p>
<p>NEXT SERVICE DUE</p> <p>DATE: _____</p> <p>OR</p> <p>KM: _____</p>

<p>30 000 KM OR 2 YEARS</p> <p>DATE: _____</p> <p>KM: _____</p> <p>JOB CARD No.: _____</p>
<p>DEALER STAMP</p>
<p>NEXT SERVICE DUE</p> <p>DATE: _____</p> <p>OR</p> <p>KM: _____</p>

15. Proof of Service - Passenger Vehicles

45 000 KM OR 3 YEARS 1.6 GDI-T engines only
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

60 000 KM OR 4 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

75 000 KM OR 5 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

15. Proof of Service - Passenger Vehicles

90 000 KM OR 6 YEARS

1.6 GDI-T engines only

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

105 000 KM OR 7 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

120 000 KM OR 8 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

15. Proof of Service - Passenger Vehicles

135 000 KM OR 9 YEARS DATE: _____ KM: _____ JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE DATE: _____ OR KM: _____

150 000 KM OR 10 YEARS DATE: _____ KM: _____ JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE DATE: _____ OR KM: _____

165 000 KM OR 11 YEARS DATE: _____ KM: _____ JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE DATE: _____ OR KM: _____

15. Proof of Service - Passenger Vehicles

180 000 KM OR 12 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

195 000 KM OR 13 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

210 000 KM OR 14 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

15. Proof of Service - Passenger Vehicles

225 000 KM OR 15 YEARS DATE: _____ KM: _____ JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE DATE: _____ OR KM: _____

240 000 KM OR 16 YEARS DATE: _____ KM: _____ JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE DATE: _____ OR KM: _____

ODO Replacement DATE: _____ KM: _____ JOB CARD No.: _____ INVOICE No.: _____ DEALER STAMP
--

Engine Replacement DATE: _____ KM: _____ JOB CARD No.: _____ INVOICE No.: _____ Old Engine No.: _____ DEALER STAMP New Engine No.: _____

16. Proof of Service - Light Commercial Vehicles

10 000 KM OR 1 YEARS DATE: _____ KM: _____ JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE DATE: _____ OR KM: _____

20 000 KM OR 2 YEARS DATE: _____ KM: _____ JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE DATE: _____ OR KM: _____

30 000 KM OR 3 YEARS DATE: _____ KM: _____ JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE DATE: _____ OR KM: _____

16. Proof of Service - Light Commercial Vehicles

40 000 KM OR 4 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

50 000 KM OR 5 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

60 000 KM OR 6 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

16. Proof of Service - Light Commercial Vehicles

70 000 KM OR 7 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

80 000 KM OR 8 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

90 000 KM OR 9 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

16. Proof of Service - Light Commercial Vehicles

100 000 KM OR 10 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

110 000 KM OR 11 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

120 000 KM OR 12 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

16. Proof of Service - Light Commercial Vehicles

130 000 KM OR 13 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

140 000 KM OR 14 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

150 000 KM OR 15 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

16. Proof of Service - Light Commercial Vehicles

160 000 KM OR 16 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

170 000 KM OR 17 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

180 000 KM OR 18 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

16. Proof of Service - Light Commercial Vehicles

190 000 KM OR 19 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

200 000 KM OR 20 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

210 000 KM OR 21 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

16. Proof of Service - Light Commercial Vehicles

220 000 KM OR 22 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

230 000 KM OR 23 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

ODO Replacement
DATE: _____
KM: _____
JOB CARD No.: _____
INVOICE No.: _____
DEALER STAMP

Engine Replacement
DATE: _____
KM: _____
JOB CARD No.: _____
INVOICE No.: _____
Old Engine No.: _____
DEALER STAMP
New Engine No.: _____

17. Corrosion / Perforation Inspection

The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

Delivery Inspection Date

Signature: _____

**DEALER
STAMP**



The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

1st Inspection Date

Signature: _____

**DEALER
STAMP**



The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

2nd Inspection Date

Signature: _____

**DEALER
STAMP**



17. Corrosion / Perforation Inspection

The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

3rd Inspection Date

Signature: _____

DEALER
STAMP



The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

4th Inspection Date

Signature: _____

DEALER
STAMP



The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

5th Inspection Date

Signature: _____

DEALER
STAMP



Notes

A series of 12 horizontal dotted lines for writing notes.

Notes

A series of 12 horizontal dotted lines for writing notes.

18. Hyundai Roadside Assistance

Contact Number: 0861 111 256

The following is offered for the term of roadside assistance:

- Out of Fuel - Limited to one incident per 12-month cycle, cost of the fuel (10L) is for the Customer's account.
- Jump-start service - Limited to 2 events in a 12-month period, on the 3rd request the vehicle will be towed to a dealer for inspection.
- Home start service - Limited to 2 events in a 12-month period, on the 3rd request the vehicle will be towed to a dealer for inspection.
- Change of flat tyre - Provided the spare wheel is in a roadworthy condition, and all the correct tools are available.
- Key lockout service - Limited to call out fee and 1 hour's labour.
- Breakdown towing (Tow for warranty related failure to the closest Hyundai dealer - no charge to Customer.
Tow for non-warranty related failure - cost for Customer's account.
- Car rental refund to you a maximum of R500 towards the total cost, or hotel accommodation refund to you a maximum of R500 per person (for the driver and up to 3 passengers) for one night only. Only if the breakdown occurred at a distance outside 100km radius of the client's place of residence.
- Message Relay Service.
- Vehicles beyond South African borders will not be covered by Hyundai Automotive South Africa and or Roadside Assist.
This will be for the owner's account.

Please note that once the roadside assistance coverage term has expired the client will still be covered for the remainder of the vehicles factory warranty for towing to the nearest Hyundai Dealer provided that the cause of the breakdown is warranty related.

Terms and conditions apply.

Assistance

Hyundai Automotive South Africa www.hyundai.co.za

Hyundai Roadside Assist: 0861-111-256

Hyundai Customer Care: 0861-427-222

Hyundai Approved Repairer Programme 0860-227-349 (CARFIX)